

NCMPA1 RESIDENTIAL REBATE PROGRAM

Our goal for the NCMPA1 Residential Rebate program is to promote high efficiency Heat Pumps and Electric Water Heaters, the installation of new and replacement of existing HVAC systems in the residential market with heat pumps having a higher efficiency rating than current code requirements.

The city’s electric department will use a variable bill credit and/or check to the customer to accomplish our goal. We will offer the bill credit/check where the heat pump is installed on our electric system according to these standards:

	Rebate effective 1/1/2024*	New Construction
	Existing Home	New Construction
Air Source Heat Pump 15.2-17.1 SEER2	\$300	\$400
Air Source Heat Pump 17.2+ SEER2	\$400	\$400
Geothermal Heat Pump	\$500	\$500
Water Heater	\$150	\$150
* New minimum is 15.2 SEER2		
* 1/1/23 New Federal standard is 14.3 SEER2		

1. There is no limit to the maximum SEER2 rating. The heat pump must be residentially sized five (5) tons and under, one (1) ton minimum size), but may be installed in any type of residential dwelling.
2. The customer will choose the HVAC or Plumbing contractor of their choice to install the new heat pump or water heater.
3. Since the heat pump and water heater remains the customer’s property, all future service is at the customer’s expense. The city makes no guarantee, express or implied, about the quality of the installation.
4. The manufacturer, not the city, guarantees the customer’s heat pump and water heater against defects.
5. After the customer has had the heat pump or water heater installed, a representative from the city will do a site visit to confirm installation. For replacement of a unit on an existing home, the customer will need to provide a paid receipt to apply for their rebate. A paid receipt will not be required for new construction, but a site visit will be made to confirm installation.
6. There is no maximum number of units to a customer/builder/developer. This amount continues so long as the Power Agency budget is not exceeded.
7. If a customer calls to ask about a residential rebate, an online rebate form does not need to be started. However, once the customer has applied, an online form should be completed.
8. A customer may be denied under these, and other conditions determined by the city:
 - a. Incomplete rebate application.
 - b. Application not received within 60 days of installation.
 - c. No copy of dated sales invoice.
 - d. Manufacturer documentation (AHRI) of efficiency ratings not included.

* Effective January 1, 2024 *